

ADVISORY TO PARTNERS AND CUSTOMERS

Dear Valued Customer/Partner:

In light of the Enhanced Community Quarantine placed across Luzon, from March 15 to April 14, MAGSAYSAY remains fully operational and committed to delivering its promises to clients and partners around the world. We have enacted risk mitigation and business continuity protocols to ensure this.

Likewise, the safety of our visitors and guests, crew and colleagues, and their families, has always been our top priority. Magsaysay People dutifully and diligently practice preventive measures to help stop the spread of the virus. In helping limit the exposure of our teams and in observing the government guidelines, majority of our teams are working remotely or have been deployed to a skeletal workforce onsite for operations and services exempted by the government on the movement of goods and exports.

In the meantime, our Account Executives, Customer Service Representatives, and Business Partners all remain contactable through corporate email, business mobile numbers, and through Microsoft Teams or Skype to support you on any queries for shipping, training, claims, and recruitment needs.

We will continue to monitor the developing situation as it evolves and will provide you with updates as needed.

Thank you for your continued patronage, confidence, and trust.

Best regards,

MAGSAYSAY

**ZERO
HARM** To PEOPLE
To PROPERTY
To CARGO
To VESSEL
To THE ENVIRONMENT